

## APPENDIX C

### HRA SAVINGS SCHEDULE 2013/14

SERVICE AREA	DESCRIPTION OF SAVINGS	2013/14 £'000
<b><u>Customer Experience</u></b>	Legal support	(9)
	Homesearch magazine move to digital only publication	(10)
	Housing options management restructure	(23)
	<b>Total Customer Experience</b>	<b>(42)</b>
<b><u>HRA Support Costs</u></b>	Former Community Housing Services management costs	(138)
	Thames Water billing/commission	(102)
	Corporate support costs and service level agreements	(400)
	Inflation reserve	(2,553)
	Residual prior-year savings	(1,063)
	<b>Total HRA Support Costs</b>	<b>(4,256)</b>
<b><u>Specialist Housing Services</u></b>	Office saving – 376 Walworth Road	(55)
	Enforcement service level agreement	(48)
	Commercial properties and property services	(78)
	Tenant management organisations	(342)
	Temporary accommodation	(187)
	SE London Partnership funding transfer	(21)
	<b>Total Specialist Housing Services</b>	<b>(731)</b>
<b><u>Chief Executive's</u></b>	Investment Strategy restructure	(78)
	<b>Total Chief Executive's</b>	<b>(78)</b>
<b><u>Maintenance and Compliance</u></b>	Repairs and maintenance budgets	(52)
	<b>Total Maintenance and Compliance</b>	<b>(52)</b>
<b><u>Operations</u></b>	Training expenses	(10)
	Running costs	(632)
	Temporary accommodation income	(50)
	Telecoms aeriels additional income	(150)
	<b>Total Operations</b>	<b>(842)</b>
<b><u>Major Works</u></b>	Running costs and non-capitalised salaries	(32)
	<b>Total Major Works</b>	<b>(32)</b>
	<b>TOTAL HRA EFFICIENCY SAVINGS</b>	<b>(6,032)</b>